



**Synergy Family Services**  
**Enhanced Care Management (ECM) Referral Form**  
*For Community Agency Use Only*

**General Information**

**Agency Information:**

- Agency Name: \_\_\_\_\_
- Referring Staff Name: \_\_\_\_\_
- Title/Role: \_\_\_\_\_
- Phone Number: \_\_\_\_\_
- Email Address: \_\_\_\_\_

**Family Information:**

- Parent/Guardian Name(s): \_\_\_\_\_
- Adopted Youth Name(s): \_\_\_\_\_
- Youth's Date of Birth: \_\_\_\_\_
- Youth's Age: \_\_\_\_\_
- Address: \_\_\_\_\_
- Phone Number: \_\_\_\_\_
- Email Address: \_\_\_\_\_

**Enhanced Care Management (ECM) Support**

At Synergy Family Services, Enhanced Care Management (ECM) provides trusted, culturally informed support to individuals and families navigating health, wellness, and social challenges. ECM services help clients access resources, build healthy habits, manage stress, and strengthen life skills. Whether it's connecting to care, setting wellness goals, or learning emotional regulation strategies, our CHWs are here to walk alongside clients every step of the way.

**Eligibility Criteria:**

- Is the individual covered through Medi-Cal?  
 Yes  No

**Service Needs:**

Synergy Family Services provides Enhanced Care Management (ECM) support to youth, families, and individuals of all ages. Please indicate the area(s) where the support is needed:

- Case management
- Housing navigation



- Health access & navigation
- Emotional & behavioral support
- Transportation to appointments
- Health education & prevention
- Life skills & empowerment
- Community resource connection
- Other: \_\_\_\_\_

**Reason for Referral**

**Reason for Referral to ECM:**

- Adult with Complex Medical Needs
- Adult with Complex Behavioral Needs
- Adult with Complex Social Needs
- Adult with Complex Medical & Behavioral Health Needs
- Children/Youth with Complex Needs
- Homeless Families
- Other: \_\_\_\_\_

Please provide a brief explanation of why you are referring the individual for ECM services. Include any relevant background, concerns, or goals for treatment.

Please email the completed form to [info@synergy-familyservices.com](mailto:info@synergy-familyservices.com) or mail to P.O. Box 77, Ukiah, CA 95482.

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